

UMO
Complaints Form B - Appeal

Please ensure you have read the UMO complaints procedure before filling in the form. It is available on our website (umo.london).

Once completed, this form should be sent to info@universitymentoring.org, not later than one month after the completion of Stage 2 of our complaints procedure.

1. Personal Details

First Name:	
Surname/family name:	
Address:	
Email:	
Telephone:	
University or College	
Programme of Study	

2. Your Complaint

Please provide a summary of your complaint below.

3. Please explain why you think that the decision taken at Level 2 of the complaints procedure was not fair or reasonable.

4. If you think that the procedure at Level 2 was procedurally incorrect and made a significant difference to the outcome of the complaint, please explain below.

4. Supporting documentation

Do you wish to submit any supporting documentation for consideration? Yes/No

If "Yes", please tick here to indicate that what you have submitted is complete

Signature:

Date:
